

## RULES

*"In a community people need rules. They are essential for carrying out a well-according human cohabitation. The consent that we give to norms, is the gauge of our civilization"*

**Our rules and regulations are intended as an integral part of the contract for lodging/pitch's reservation. Entering the structure involves accepting our rules by tacit agreement.**

The following rules could be modified, in accordance with the Italian new Government's COVID-19 guidelines.

### CORRECT HYGIENE-SANITARY BEHAVIOR BY LAW

- a. people in quarantine, or with flu symptoms or body temperature over 37,5 °C, or coming from red zone indicated by Ministry of Health, are not allowed to enter the campsite;
- b. at least 1 meter of interpersonal distance must be always kept. Except between component of family or cohabitants;
- c. frequently washing of sheets, at least at 60 ° C;
- d. daily personal hygiene, cleaning and disinfection of hands, specially for children;
- e. shower immediately after bathing on the beach. Particular attention to clean face and hands;
- f. wear a face mask in the common areas, in accordance with law;
- g. parents have to watch over their children to ensure that the rules are followed;
- h. In case a Guest gets fever and symptoms of respiratory infection (dry cough, fever, sore throat, breathing problems), he/she must communicate it promptly to the Management. Communication must be made by telephone at the reception number +39 085 800 89 28. The Company Management provides to inform the competent health authority (by contacting the Regional Covid-19 number);
- i. In order to minimize the risk of spread, Guest presenting fever and symptoms of respiratory infection has to wear a surgical face mask, to minimize contacts with other people, to stay on his/her own in lodging with the doors closed, excluding the air recirculation system, if possible, waiting the doctor; Nobody is allowed to enter the lodging where is the Guest. Subject to availability, any accompanying persons will be moved to another accommodation. In a second moment, the doctor will identify people who have had contacts with the Guest. Housekeepers will clean and sanitize the lodging where the infected Guest stayed, following the national guidelines;
- j. After the identification of a suspicious case in the campsite, it is mandatory to individuate the contacts the person had.

The Housekeepers will clean and sanitize the lodging which was occupied by the infected Guest, following the protocols, in accordance with law.

### ENTRANCE

#### Art. 1.

- a. It's possible to check-in or check-out from 8 AM to 2 PM and from 4 PM to 9 PM;
- b. Following the Government's guidelines, gatherings in groups of people are forbidden, at least one-meter distance between people in each common area must be kept. The online check-in and the payment of the full balance of the stay should be done not over ten days before the arrival date. Guests staying in the campsite have to register their personal data in the online personal Account area or send them to the reception staff via email at [info@campingdonantonio.it](mailto:info@campingdonantonio.it) or via WhatsApp at 085 800 8928 or fax at 085 800 6172;
- c. According to the national law, the reception team provides for the daily data transmission to the police;

d. Only Guests who have a reservation and have correctly registered their personal data in the Don Antonio's booking system are allowed to enter the campsite;

e. Guests must control if their personal details are correctly registered by the reception team. They have to let the staff know about any change on their booking before the arrival date;

f. if not communicated before arriving, people different from the ones registered by the reception team on the booking system are not allowed to enter and stay in the campsite;

g. Reception has the right to cancel the booking on the arrival date, if the incoming people are different from the ones previously registered on bookings system;

h. Guests receive identification pass bracelets and the private car park voucher for the car. Only checked-in Guests can use these services. For security reasons it is compulsory to wear the identification pass bracelets passed during the stay. This must be shown at the entrance to the staff;

**Art. 2** - Guests must inform the reception's team each time they are leaving and not staying in the village. They must give back the pass bracelet and the voucher for the Don Antonio car park to the reception team. After their return, they must inform the reception and take a new pass bracelet and a new voucher for entering the private car park.

**Art. 3** - The admittance in the structure is subject to the approval of the Management team. The management team can expel people, who do not respect the rules.

**Art. 4** - Driving cars or any other motor vehicle in the campsite is allowed only on the arrival day for the time needed to bring the Guests belongings in the lodging. All the Guests must respect the speed limit of 10 km/h ( 6,21371 mph) everywhere in the campsite.

**Art. 5** - Lodgings and umbrellas on the beach will be assigned by the Management. The reservation guarantees the type of lodging and one umbrella on the private beach with two sun beds. The number of them is chosen by the reception team. Don Antonio's Guests are not allowed to change umbrella on private beach on their own initiative; All the equipment inside the lodgings should not be moved out.

**Art.6** - Cars must be parked into the private car park, respecting the delimited spaces (always two cars in each pitch between two trees). The cars parked out of delimited places will be removed by the tow truck without notice. The cost for this procedure must be paid by the car's owner.

**Art.7** - Minors are admitted only if accompanied by their parents and grandparents. In other cases, adult relatives must be authorized by parents and by the Management team.

**Art.8** - The accommodation will be assigned after 4 PM and must be vacated at 9 AM on the day of departure.

**Art.9** - In accordance with law, Visitors are not allowed to enter the village. Only the Guests who sent their ID documents and personal details to reception at the time of booking, staying in the reserved lodging, have the access to Don Antonio's services. Guests who are caught with visitors in the campsite will be expelled. The Management has the right to take legal action against those who don't respect the rules following arts. 614, 624, 633, 637 of Italian Criminal Law.

**Art.10** - Outsiders are not allowed to enter the campsite.

## PAYMENT

**Art.11** - To avoid gatherings of people, queues and to guarantee at least one-meter interpersonal distance, the full balance must be paid with bank transfer or credit card not over ten days before the arrival date. The full balance must be paid even in case of early departure. In case of cancellation at least 14 days before the arrival date, the deposit is refunded.

In August, when the booking of the stay is mandatory for two weeks, it is possible only to cancel the full reservation. It is not possible to cancel the reservation for only one or a few days.

For late cancellation, sent over 14 days before the arrival date, the deposit is not refunded. If Guests have already paid the full balance, with credit card or bank transfer, only the 60% of the balance is refunded. In case of late cancellation, the deposit of 40% of the balance is refunded only if it depends on impediments related to Covid-19. Guests have to demonstrate the relation by sending a doctor's sick note or hospital's document via email to the reception, not over 1 day before the arrival date.

Reserved lodgings and beach umbrellas cannot be transferred to other people. In case of early departure, the Management has the right to reoccupy lodging and beach umbrella.

The amount for the full balance must be paid even in case of postponed arrival.

**Art.12** - Payments or other transactions should be done during the opening time of the cashiers. Credit/debit cards, bank transfer or cash ( up to € 3.000 ) payments by the cashiers are accepted, but to avoid gatherings of people, it is recommended to make an appointment by calling the reception at 085 800 8928. Anyway, one-meter distance must be respected between people in the queue.

Upon departure, guests must return all the passes (identification bracelet pass, voucher for the car park, etc.).

In case of lack of payment, applying art. 2756 of Civil Law, belongings of Guests in reception will be held in the structure till they will complete the payment.

## DAMAGES

**Art.13** - The Management refuses any responsibility for damages to persons or things not due to itself or to the camping team (e.g. damages caused by natural calamities and accidents) as well for losses or thefts or for valuables not given for safekeeping.

## SAFETY

**Art.14** - Taking part in sports and leisure activities advanced by the animation team or using the sport and leisure facilities provided by the campsite is allowed only in small groups of people. Participants assume the responsibility.

Children/minors can take part just with the supervision and responsibility of their parents or accompanying adults. Management declines any responsibility.

**Art.15** - It is forbidden to play sports that could cause damage to everyone and everything in the campsite.

Cycling, skating, skateboarding fast are forbidden.

These prohibitions are extended to the surfaces of the Dreams Park, in front of the reception.

**Art.16** -Guests must not occupy the inner streets with their vehicles, belongings or personal equipment.

Every Guest must enter only their lodging and external veranda. It's forbidden to visit or eat or stay in lodgings reserved by other Guests.

## ENVIRONMENT

**Art.17** - It's forbidden to damage the environment, to tie ropes or similar things to the trees/verandas, as well to dig canals, to pour liquids on the ground or to make fires, lit candles and insect repellent spirals in the open air. It's forbidden to use the barbecue in all areas of the campsite.

**Art.18** - It's not permitted to install enclosures or awnings, to tie or anchor objects to the plants/trees, to stretch ropes at eye level. It's not permitted to install things that may be dangerous or may obstruct the passage.

It's forbidden to tie TV antennas to the trees.

**Art.19** - The laundry has to be laid out on a drying rack, outside the lodging.

**Art.20** - Rubbish must be thrown into the appropriate containers, in the separate waste collection area; the separate waste collection is compulsory.

**Art.21** - Toilets facilities must be used in accordance with the instructions:

Personal care and babies/children care must be done in the appropriate places, indicated by the signs. Toilet facilities must be used in a civil manner and must be left in order.

**Art.22** - During the stay the lodgings must be kept tidy and clean. On the day of departure must be left clean and empty as the lodging was on the arrival date.

## REST

**Art.23** - To ensure quiet, audio devices must be dimmed or turned off during the rest time. Conversations must be toned down.

**Art.24** - It is forbidden to organize meetings, parties, gatherings in groups etc. At least one-meter distance between people, if not a component of the same family or not staying in the same lodging, is mandatory.

**Art.25** - The opening hours of the reception and other services are exposed at info points.

**Art.26** - From 2 PM to 4 PM and from 0 AM to 7 AM the entrance gates and the private car park are closed.

During these times it is forbidden to drive in or out motor-vehicles, to ride bicycles, to use skates, skateboard etc.

It is also forbidden to make noise that might disturb the resting people, to use radio or similar, to use the playground and the water slides in the pool, to meet in groups of people.

## PETS

**Art.27** - Pets are not allowed.

The staff is authorized to make people respect the rules and to inform the Management about Guests who are not doing so. People who do not respect the rules, will be expelled from the campsite.